Dr. T. Thimmaiah College of Degree and Management Studies OORGAUM. KGF

Objectives, Powers and Procedures of student Grievance Redressal cell

Mission statement

"To develop a responsible and positive attitude among students in order to maintain a harmonious educational atmosphere in the college"

Grievance Redressal Policy

Vide University Grants Commission (Grievance Redressal) Regulation 2012

Objectives

Student Grievance Redressal cell has been constituted for the redressal of the problems reported by the students in order

- To upload the dignity of the institutional work by ensuring free atmosphere in the college through promoting cordial student-student, student-teacher relationship.
- To support students to access benefits who have been deprived of the services for which he/she is entitled
- · To ensure the duties and responsibilities.
- To make teaching and supportive staff responsive, accountable and courteous in dealing with the students.
- To investigate the reason for dissatisfaction.
- To ensure effective solution to the student grievances with an impartial and fair approach.
- Encouraging the students to express their problems freely and frankly without any fear
 of being victimized.
- Advising the students to respect the dignity of one another and show restraint patience whenever any occasion arises.
- · Ragging in any form is strictly prohibited in and outside the institution.
- Any violation of ragging or disciplinary rules should be brought to the notice of the Principal/Anti ragging committee of the Institution.

Grievance redressal cell and Anti ragging committee 2021-22

SI. No	Name	Depart ment	Designation	Ph.no	Mail ID
1	Prof. K.N. Nagaraja	Commerc	Principal & Chairman	9448587151	Principal.fgc@gvet.ed.in
2	Prof.C. Shantha Kumari	Botany	Convener redressal cell	9483238575	shanthakumarifgc@gmail.com
3	Smt. Rathiga	Zoology	Convener Anti ragging	9980129661	rathigakgfpuc@gmail.com
42	Ms. Reetha A	Kannada	Member	8722018937	Reetha515@gmail.com
5	Ms. Ashwini Kumar D	Commerc	Member	9535574753	Achunaidu10@gmail.com
6	Mr. Anil Kumar B	B.Sc/CBZ	Student Representative	9686559077	anilkumar1.ak968@gmail.com
7	Miss. Ishwariya M	B.Sc/CBZ	Student Representative	8277014539	aishuaishwarya712@gmail.com
8	Miss. Sowmya	8.Sc/CBZ	Student Representative	9945099136	Sowmiyaswe411@gmail.com

Our Institution has created a mechanism for the redressal of student's grievances related to academic and non-academic matters such as assessment, victimization, attendance, conduction of examination, harassment by colleague, student or teachers etc. There is Grievance redressal committee at college level to deal with the problems of the students.

Powers of the committee

- The committee shall deal with any type of grievance of the students.
- The committee shall hear and settle grievances as early as possible, within 10 days after the grievance is lodged.

Procedure for redressal of grievance is as under:

The aggrieved student who has the grievance shall make an application first to the
coordinator with a copy to the Principal. The coordinator after verifying the facts, will
try to redress the issue within a reasonable time, preferably within a week of the receipt
of the application of the student. If the student is not satisfied with the solution of the
coordinator, then the same should be placed before the committee members.

- The chairman, after verifying the facts and the papers concerned, the matter will be placed before the committee members for discussion, which shall either endorse the decision of the coordinator or shall pass appropriate order in the best possible way within a reasonable time.
- On approval by the Chairman and the committee members, the final decision shall be communicated to the student through the Principal.
- The committee, if needed, may recommend to the Principal, necessary corrective action as it may deem fit, to ensure avoidance of recurrence of similar grievance at Institution.
- While dealing with the complaint, the committee observes law of natural justice and hears the complaint and concerned people.
- While passing an order on any grievance, the relevant provisions of the Act/ Regulation would be kept in mind and no such order would be passed in contradiction of the same.
- The student will submit the application of grievance or appeal to the coordinator either directly or by dropping in the complaint box which is placed near the entrance of the main gate of the college. This box will be opened on every Saturday.

The college also has a helpline for the student to submit their grievances.

Coordinator/s

1. Grievance redressal cell

- Smt. C. Shantha Kumari - 9483238575

2. Anti-ragging committee

3. Prevention of sexual harassment committee

Signature of the Principal

Dr. T. Thimmeleh College of Degree & Management Studies Oorgaum, K.G.F. - 563 120

KGF First Grade College, Oorgaum. KGF

Annual Report of GRC for the academic year 2017-2018

Student grievance redressal cell, Anti –Ragging Committee and Prevention of Sexual harassment Committee KGF First Grade College, Oorgaum.KGF.

During academic year 2017-2018, the grievances lodged by the students such as maintaining Cleanliness of the college campus were solved by the committee. No complaints received on sexual harassment and ragging.

Committee Convener

Signature of the Principal

PRINCIPAL, C. F. FRIST BRADE BOLLESS

KGF FIRST GRADE COLLEGE.OORGAUM .KGF

Minutes of the meeting of Student grievance redressal cell held on 21-09-2017 in the principal's chamber at 12.30 pm.

The meeting was convened by grievance redressal cell. Principal presided over the meeting.

Convener welcomed the chairman and the committee members for the meeting.

Convener highlighted the complaints given by the students about maintenance of cleanliness in the college campus.

Committee members discussed the issues with the principal requested to address the problems.

Student representatives were also present in the meeting.

The meeting was concluded with vote of thanks.

SI.no	Name	Designation	signature
1	Dr. C. Krishna Kumar	Principal and Chairman	class of
2	Smt. Shanthakumari	convener	Co to The
3	Smt. Madhavi.P	member	Madhey
4	Ms.Sangeetha	member	BINI
5	Harish Kumar	Student representative	Hagulist
6	Princy	Student representative	1.
7	Deepika .	Student representative	Deadle

FROM,

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TIL YA BISC (CB2)

K-A.F First Grade College Oblgour.

TO .

The polincipal

K.G. F first grade college

originam Port K.G. F

Thorough

Redrieval Cell K.Gr.F Forc oorgoun K.Gr.F

Respected Lin,

Sub: Request to maintain cleanliness

I Would like to boting to your.

Kind attention that in order to maintain cleanliness in our college campus, but still some are throwing goodbage in open. I would kindly stequest you all to co-operate without in maintaining campus clean & hygiene

Thanking you,

your faithfully.

PRINCIPAL,

I. F. FRIST BRADE BOLLERA

COMMONIUM, K. G. F.

KGF First Grade College, Oorgaum. KGF

Annual Report of GRC for the academic year 2018-2019

Student grievance redressal cell, Anti –Ragging Committee and Prevention of Sexual harassment Committee KGF First Grade College, Oorgaum.KGF.

During academic year 2018-2019, the grievances lodged by the students such as rest room cleanliness in our college campus and issue of library books for preparation of the exam were solved by the committee.

No complaints received on sexual harassment and ragging.

Committee Convener

Signature of the Principal

L E. F. FRIST GRADE COLLEGE

Minutes of the meeting of Student grievance redressal cell hald on 12-03-2018 in the principal's chamber at 3.30pm.

The meeting was convened by grievance redressal cell. Principal presided over the meeting.

Convener welcomed the chairman and the committee members for the meeting.

Convener highlighted the complaints given by the students about maintain rest room cleanliness in our college campus and issue of library books for the preparation of the examination.

Committee members discussed the issues with the principal requested to address the problems.

Student representatives were also present in the meeting.

The meeting was concluded with vote of thanks.

Sl.no	Name	Designation	signature
1	Prof. Nagaraja	Principal and Chairman	nemy
2	Smt. Shanthakumari	convener	a te /as
3	Ms.Pavithra Devi	member	Faithou Der
4	Ms.Sangeetha	member	Beton
5	Manovah	Student representative	Manovala
6	Vedhashree	Student representative	Vedentin
7	Sowjanya	Student representative	Sonjary-

2/3/2019

Sabhilhna 2nd Sem K.G.F. Filst glade College Bargaum K.G.F

To The principal K.G.F first grade Collage Bargaum K.G.F

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Sub: Request to maintain

Sub: Request to maintain

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attention that in order to maintain subtroom
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Some are throwing garbage in open I
would kindly luquest you all to cooperate

evith us in maintaining cleantiness of hygiene in the collage campus to puseum

the environment

E B. F. FRIST SHADE DOLLERS

Thank you

yours Sinculy Sabhi

6/0/2019

Karthika.

Sen

Kigf füst grade Collage

Bargum post Kigf

To.

The principal

K.G.f first grade collage

Dargum post K.G.f

Reduced cell,

Kitait Flac organa Kitait

Respected Sia

Sub :- Requesting for text books

Most constrouty. In unting this letter in Veguence to the issuance of books, I suggest you for issuance of books in the library. We need the books for the Examination preparation, kindly applore the sequest I shall be thankful to you

PRINCIPAL.

Thanking you

you's obediently Karthika

KGF First Grade College, Oorgaum. KGF

Annual Report of GRC for the academic year 2019-2020

Student grievance redressal cell, Anti –Ragging Committee and Prevention of Sexual harassment Committee KGF First Grade College, Oorgaum.KGF.

During academic year 2019-2020, the grievances lodged by the students such as need of financial assistance to fill their fees and help the students to continue their education were solved by the committee.

No complaints received on sexual harassment and ragging.

Committee Convener

Signature of the Principal

E. S. F. FRIST GRADE GOLLEGE

KGF FIRST GRADE COLLEGE .OORGAUM. KGF

Minutes of the meeting of grievance redress cell held on 12-08-2019 in the Principal's chamber at 1.00 pm.

Principal Prof. K.N. Nagaraja presided over the meeting.

Convener welcomed the chairman and the members for the meeting.

Convener, Smt. Shantha Kumari presented the grievances of the students on seeking financial assistance to pay their fees.

Discussions held on the issue and arrived at a conclusion to help the students.

Decision was taken to seek the financial support from other staff members in this regard.

The meeting was concluded by vote of thanks by the convener.

Following members were present in the meeting.

Sl.no	Name	Designation	signature
1	Prof. Nagaraja	Principal and Chairman	num
2	Smt. Shanthakumari	Convener	Co to Par
3	Ms.Madhavi	Member	Mudhum'
4	Ms.Sangeetha	Member	Rauga
5	Sowmya	Student representative	Smith
6	Vignesh *	Student representative	Vignuh

From H

I ya BSC (EBZ)

KiGif. First Grade College

congaun

SHANTHA KUMARI HOD OF Botany Department K.G.F Fint Grade College Organn

Respected madam

I am very thankfull for you concern about my Studies and i am than thank full for you for Paying my academic for

Thanking you

your's faithfully

S. F. FRIBT BRIDE BOLLES

From
Somya
TI YR BS (CBZ)
K.G.F First Grade college
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Through Assistance & sedessal collège

The Principal kGF First Grade College OOrganin kGF

Respected Sie,

I Sowmya studing in Bsc CB2 and as I am junancially weak and my preents are not able to efford to pay kes. So I Request you to help me to contine may degree Conese in this college

Thanking your

Yours faithfulley

KGF First Grade College, Oorgaum. KGF

Annual Report of GRC for the academic year 2020-2021

Student grievance redressal cell, Anti –Ragging Committee and Prevention of Sexual harassment Committee KGF First Grade College, Oorgaum.KGF.

During academic year 2020-2021, the grievances lodged by the students such as exam related and need of financial assistance to fill their fees and cleanliness of the campus were solved by the committee. No complaints received on sexual harassment and ragging.

Committee Convener

Signature of the Principal

B. F. FRIST BRADE COLLEGE

KGF FIRST GRADE COLLEGE.OORGAUM .KGF

Minutes of the meeting of Student grievance redressal cell held on 10-09-2020 in the principal's chamber at 1.30pm.

The meeting was convened by grievance redressal cell. Principal presided over the meeting.

Convener welcomed the chairman and the committee members for the meeting.

Convener highlighted the complaints given by the students about delay in 1st semester results, students fees, issue of library books and maintenance of cleanliness in the class rooms.

Committee members discussed the issues with the principal requested to address the problems.

Student representatives were also present in the meeting.

The meeting was concluded with vote of thanks.

Sl.no	Name	Designation	signature
1	Prof. Nagaraj	Principal and chairman	deron
2	Smt. Shanthakumari	convener	Co In fin
3	Smt. Madhavi.P	member	Madhan.
4	Ms.Sangeetha	member	Bruh
5	Anil Kumar	Student representative	A. Ti
6	Aishwariya M	Student representative	Dishwarya
7	Sowmya .	Student representative	1 inys

1124/2/21 20-21 Darte: Swetta P I yo II Sem Bsc [CBZ] K.G.f first Grade College Oorgaum To The Principal K.G. f first Grade College Organn Respected Str. Subject : Requesting for the result of 1st apply for our Scholarchip without our markscand. So Kendly we are steguesting Thanking You Your Gencerely F. FRIST SHADE DOLLER

Jom,
Socioniya. M

1st Sem BEC (CBZ)

KiGiF First Grade College
Oorgum Post K.G.F

To,
The Principal,
K.G.F First Grade College
Origum Post K.G.F

Respected Sien.

Sub: Requesting for leat books.

Most Countenusty, I'm writing this letter in reference to the iexuance of books. I maquest you for iexuance of books. I made the books for the examination programation. Kindly approve the request 5 shall be thankful to you.

Thanking you

Your's obsdiently.

Praveen. R and SEH Brown K. G. First grade college, oodigaun Post K. G.F.

The principal, K. G. F Piast grade college, organin port K.G. F

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Respected lin,

Sub! request to maintain dearliness. I would like to bring to your rand attention that in order to maintain cleanliness in our College campul, but still some are throwing garbage in open. I would landly request you all to co-operate with whin maintaining - comput clean & hygiene.

Thanking you,



your levellally, R. Praveen,

5 E/11 20RD

Sowmiya. R

Tyr Ti Sem Bsc [CBZ]

K.G. F First Grade College

Dongaum

SHANTHA KUMARI
HOD of Botany Department
K.G.F First Grade College
Dongaum

Respected madam

Jam Very thankfull for you Concern about
my studies and tarn thankfull for you
too paying my academic fee

Thanking you

Your's faithfully

PRINCIPA PRINCIPA

Q. C. F. FRIST BRADE COLLEGE

24/11/2020

From
Sowmya
113-8c CBZ
Kenf Finst Gnade College
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Through Consevance reduced college

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Respected Stry

IT Sownisa studing in IESE CEZ and as I am financially weak and my parents are not able to afford to pay focs. So I request you to extend financial support to pay my fees and help me to continue my degree course in this College.

Thanking agou

yows faithfully Downya

E. C. F. FRIST GRADE GOLLED

25/11/2020

From
Aushwarya M

IBSC CBZ

K-Gy F Furst Grande College

Oorgann KGF

Through Grandence redressal collège

The Perinipal
KGF First Grade College
Oorganin KGF

Respected Sur

T Aushwarya M us studing in 1BSc CBZ and as I am financially weak and my parents are not able to afford to pay feel. So I request you to extend financial support to pay my fees and helpme to continue my degree tourse in this college.

Thanking you

Your Faithfully Aishwarya M

S. E. F. FRIST GRADE DOLLERY GORGAUM, K. G. F.

- WON! Rabul. 1 BSC CBZ. KERF turst Creade college. Oðrgaum · KERF Through Consevance ouchsesol celli Prinipal first Grade College. Ochregodom. Koff. Respected Sin, Robul is stircting in 1 BSC CBZ and as I am financially weak and my porents are not able the to approx fees so I request upu to extend financial support to pay my fees and help me to Confinue my degree Course in This college. your faithfully Thanking you Rahul : Sin PRINCIPAL E. F. FRIST GRADE DOLLES

Dr. T. Thimmaiah College of Degree and Management Studies, OORGAUM KGF

Annual Report of GRC for the academic year 2021-2022

Student grievance redressal cell, Anti-Ragging Committee and Prevention of Sexual harassment Committee KGF First Grade College, Oorgaum.KGF.

During academic year 2021-2022, the grievances lodged by the students such as marks card correction, change of language and old students convocation problem financial assistance to fill their fees were solved by the committee.

No complaints received on sexual harassment and ragging.

Committee Convener

Signature of the Principal

Dr. T. Thirmmalch College of Degree & Manager Oorgaum, K. C.

Dr. T. Thimmaiah College of Degree and Management Studies,

OORGAUM .KGF

Minutes of the meeting of Student grievance redressal cell held on 16-12-2021 in the principal's chamber at 2.30pm.

The meeting was convened by grievance redressal cell. Principal presided over the meeting.

Convener welcomed the chairman and the committee members for the meeting.

Convener highlighted the complaints given by the students about results held up, marks card correction, change of language and old students convocation problem and students financial support.

Committee members discussed the issues with the principal requested to address the problems.

Student representatives were also present in the meeting.

The meeting was concluded with vote of thanks.

SI.no	Name	Designation	signature
1	Prof. Nagaraj	Principal and chairman	Neon
2	Smt. Shanthakumari	convener	a the
3	Smt. Rathiga	member	Eath &
4	Ms. Ashwini Kumari D	member	Mr Kuno O
5	Raj Prashanth	Student representative	Dilachart
6	Chitra	Student representative	- Children
7	Kowsalaya Devi	Student representative	Kovsalejudevi

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from,

Rugesh

* II BSC CB2 KGF First Cracle College. Congawn K-OF

To,
The principal
Kgf first Grade College
Oorgann.

Respected Sir, Subject: Requesting for the result of 1st Semester.

As our result of 1st semister is withheld due to hindi internals of the following students [Arun, Rignesh, Sandhya, Sommiya, Swettra] we couldn't able to apply for our scholarship without our markscard. So, Kindly we are requesting your goodself to solve our puoblems.

Thanking You

Yours Sincerely. Rubert

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Golden Valley Educational Trust



Dr.T.THIMMAIAH COLLEGE OF DEGREE & MANAGEMENT STUDIES



(Formerly KGF First Grade College)

NAAC Accredited, Affiliated to Bengaluru North University

Oorgaum Post, KGF - 553 120, Karnataka

E-mail principa/kgffgc@yahoo.co.in | principa/fgc@gvet.edu.in

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27/10/2021

Registrar (Evl.)
Bengaluru North University
Sri Devaraj Urs Extension
Tamaka, Kolar-563103.

Sir,

The following I Semester B.Sc/CBZ students results have not announced due to Hindi marks pending. Please kindly rectify the mistake and announce the results.

SL.NO	STUDENT NAME	REG.NO	COURSE/SEM	WITH HELD REASON
01	ARUN M	\$2011304	ISEM	HINDI MARKS PENDING
02	RUPESH S	52011314	I SEM	HINDI MARKS PENDING
03	SANDHYA K	S2011315	ISEM	HINDI MARKS PENDING
04	SOWMIYA R	S2011316	EISEM	HINDI MARKS PENDING
05	SWETHA P	52011317	I SEM	HINDI MARKS PENDING

Thanking you,

Yours faithfully,

(K.N. Nagaraja)

PRINCIPAL
PRINCIPAL
Dr. T. Thimmaiah College of
Degree & Management Studies
Corgaum, K.G.F. - 563 120

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f. G. C College
Dorgaum post K.G. F

The prencepal f. Gc college oorgann pat K.G.F

Respected Ser.

Subject: Requesting for hindi text books

In writing this letter in sufference to the essuance of hinde text book & suggest you got issue hindi toxt book for III and IV Semester. So that we can prepare for our upcoming examination. So kendly approve the suggest

Or T. Thursday, K.S. F., See 120

Thanking You
Your's faithfully

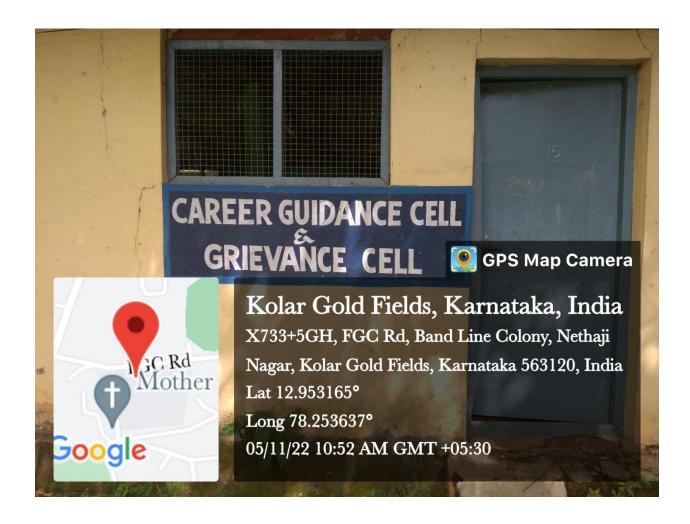
5.1.4: The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

MECHNISMS FOR SUBMISSION OF OFFLINE STUDENTS' GRIEVANCE



ORGANISATION WIDE AWARENESS ON UNDERTAKING ON POLICIES WITH ZERO TOLERANCE





IMPLEMENTATION OF GUIDELINES OF STATUTORY/REGULATORY BODIES



SEPARATE FEE PAY AND ADMISSION COUNTERS FOR WOMEN STUDENTS

